

Chapter 8

Troubleshooting

This chapter explains equipment trouble and how to remedy it. When trouble is detected by one of the self-check features, the trouble is displayed on the instrumentation panel display and a trouble buzzer is sounded. For trouble undetected in self-checks and misoperation which can be easily mistaken as trouble, see "8.2 Before You Call for Service".

8.1 Alarm and Action

DANGER

- **ELECTRIC SHOCK! Before working on the power circuits on the primary side of the main power switch (leakage breaker), shut OFF primary power supply and check the line is dead. Also, take measures to prevent accidental charging.**

Working with primary power supply ON runs the risk of electric shock.




- **Shut OFF power from the main power switch (leakage breaker) BEFORE detaching the electric parts compartment door or the water circuit compartment door.**

The Platinous K Series is equipped with a buzzer that sounds when trouble occurs as well as self-check features which display the trouble on the instrumentation panel display. Displayed alarm codes and their content are given in the alarm table on the following pages. Remedy trouble as described therein.

For trouble which is undetected in self-checks, see "8.2 Before You Call for Service ". If the trouble cannot be remedied after taking the prescribed action, contact the place of purchase or ESPEC CORP.

When an Alarm Occurs

The following procedure explains what to do when one of the chamber's self-check features trips.




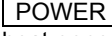
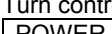
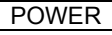
- Procedure**
1. Press the  key on the instrumentation panel to silence the buzzer.
 2. If the chamber is still running, press the  key to stop testing.
 3. If control power is still ON, press the  key on the instrumentation panel to shut it OFF.
 4. Set the main power switch in the OFF position.
 5. Check the displayed alarm code and remedy the trouble as explained in the following alarm table.
 6. To resume testing, first set the main power switch in the ON position then press the POWER key.

Alarm Table

Table 8.1 Alarm table

Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
AL00 [HD0] (0)	The room temperature compensation input to the temperature controller was disconnected. The chamber has been stopped.	The sensor is loosely connected to the RTD terminal on the SCP-220 temperature controller board or there is an open circuit on the SCP-220 board.	Turn control power OFF from the [POWER] key and resume testing. If the same alarm occurs again, call for service.
AL00 [HD1] (0)	The dry-bulb input to the temperature controller was disconnected. The chamber has been stopped.	The sensor is loosely connected to the TD terminal on the SCP-220 temperature controller board or there is an open circuit in the connected thermocouple.	Turn control power OFF from the [POWER] key and resume testing. If the same alarm occurs again, call for service.
AL00 [HD2] (0)	The wet-bulb/humidity input to the temperature controller was disconnected. The chamber has been stopped.	The sensor is loosely connected to the TW terminal on the SCP-220 temperature controller board or there is an open circuit in the connected thermocouple.	Turn control power OFF from the [POWER] key and resume testing. If the same alarm occurs again, call for service.
AL00 [HD4] (0)	The wiring between SCP-220 controller and Humi. sensor unit was disconnected. The chamber has been stopped.	The wiring is loosely connected to the Humi. sensor terminal on the SCP-220 controller board or there is a failure of the Humi. sensor unit.	Turn system control OFF and ON from the [POWER] key and resume testing. If the same alarm occurs again, call for service.
	SCP-220 controller detected a failure of the Humi. sensor unit. The chamber has been stopped.	The solid state sensor (Humidity measurement) of Humi. sensor unit was dropped off or the sensor failed.	Check the detector of Humi. sensor which is located in test area. If the same alarm occurs again, call for service.
	SCP-220 controller detected a failure of the Humi. sensor unit. The chamber has been stopped.	The solid state sensor (Temperature measurement) of Humi. sensor unit was dropped off or the sensor has a failure.	Check the detector of Humi. sensor which is located in test area. If the same alarm occurs again, call for service.
	SCP-220 controller detected a failure of the Humi. sensor unit. The chamber has been stopped.	Power supply circuit for Humi. sensor unit has a failure.	Check the voltage of power supply circuit for Humi. sensor. If the same alarm occurs again, call for service.
AL00 [HD5 to [H12] (0)	A refrigeration circuit monitor channel (Ai5 to 12ch) to the temperature controller was disconnected. The chamber has been stopped. If the backup mode is ON and the chamber has multiple refrigerators, only the affected refrigerator stops while all others continue running.	Either the sensor is loosely connected to the Ai5 to 12 terminal on the SCP-220 temperature controller board or there is an open circuit in the connected thermocouple.	Turn control power OFF from the [POWER] key (wait for the test end if back up mode is ON) and resume testing. If the same alarm occurs again, call for service.

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Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
<i>AL01</i> (1)	The temperature inside the chamber has risen above the upper deviation limit. The heater has been stopped until temperature returns within range.	Either specimens inside the chamber are generating heat or the upper deviation limit is set too low.	Remove the heat-generating specimens and/or set the upper deviation limit about 10°C. When temperature returns within range, normal control is restored automatically. The alarm can be cleared by pressing the  key.
<i>AL02</i> (2)	The temperature inside the chamber has risen above the absolute high limit. The chamber has been stopped.	Either specimens inside the chamber are generating heat or the absolute high limit is set too low.	Turn control power OFF from the  key. Then, remove the heat-generating specimens and/or set the absolute high limit about 15°C higher than the target temperature. Resume testing. If the same alarm occurs again, call for service.
<i>AL03</i> (3)	The temperature inside the chamber has dropped below the absolute low limit. The chamber has been stopped.	Possible causes include infiltrating of outside air, excessive cooling, the effects of cooling sources inside the chamber, and the absolute low limit being set too high.	Turn control power OFF from the  key and check the chamber door and cable ports. If the refrigerator is on manual control, correct the capacity setting. If cooling sources are overcooling the chamber, reduce their number. Also, correct the absolute low limit setting as necessary. Then, resume testing. If the same alarm occurs again, call for service.
<i>AL06</i> (6)	The temperature inside the chamber has risen above the overheat protector setting (instrumentation panel). The chamber has been stopped. (All digits of setting device display are flashing.)	Either specimens inside the chamber are generating heat or the overheat protector is set too low.	Turn control power OFF from the  key. Then, remove the heat-generating specimens and/or correct the overheat protector setting. Resume testing. If the same alarm occurs again, it is possible the thermal fuse has blown. Call for service.
	Trouble in the overheat protector temperature sensor ("---" burnout indication appears on setting device display.)	The sensor is loosely connected to the overheat protector or there is an open circuit in the connected thermocouple.	Turn control power OFF from the  key and resume testing. If the same alarm occurs again, call for service.
<i>AL07</i> (7)	The built-in temperature switch of the air circulator motor (test area ceiling) tripped because the motor is abnormally hot. The chamber has been stopped.	Overloaded air circulator motor	Leave the chamber OFF until the air circulator cools down. Then, turn control power ON from the  key and resume testing.



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Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
AL08 (Only for operation outside of low humidity range) [8]	The high pressure switch tripped because refrigerator pressure was high. The chamber has been stopped.	The refrigerator's operating pressure is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
	The thermal relay tripped because refrigerator operating current was high. The chamber has been stopped.	The refrigerator's operating current is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
	The compressor temperature switch tripped because refrigerator surface temperature was high. The chamber has been stopped.	The refrigerator's surface temperature is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
AL08 (Only for operation outside of low humidity range) [8]	The thermal relay of the condenser fan tripped because fan operating current was high. The chamber has been stopped.	The condenser fan motor operating current is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
AL08 A.05 to A.12 [8]	A temperature outside of the specified range was detected on one of the temperature controller channels (Ai5 to 12ch) that monitor the refrigeration circuit. The chamber has been stopped. If the chamber has more than 1 refrigerator and the backup mode is ON, only the affected refrigerator will shut down, while the chamber will continue running using another refrigerator.	Frost buildup, compressor trouble or a refrigerant leak are all possible causes.	After testing ends, turn control power OFF and ON from the POWER key and resume testing. If the same alarm occurs again, call for service.
AL11 [11]	The heater's circuit protector tripped because operating current was high. The chamber has been stopped.	Short-circuit or overcurrent in the heater circuit	Set the main power switch (leakage breaker) in the OFF position and reset the heater's circuit protector on the electric parts chassis (electric parts compartment). Then, reactivate the system from the main power switch followed by the POWER key, and resume testing. If the same alarm occurs again, call for service.





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Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
AL 19 [19]	A reverse or open phase was detected in the 3φ primary power supply connection. The chamber has been stopped.	Primary power supply is not correctly connected to the chamber.	An incorrect power supply can seriously affect chamber components. Set the main power switch (leakage breaker) in the OFF position, and check/correct primary power supply phase alignment and connections. Then, reactivate the system from the main power switch followed by the POWER key, and resume testing. If the same alarm occurs again, call for service.
	Trouble was detected in an external unit. The chamber has been stopped.	For information on external unit troubles, see the instruction manual that came with the external unit.	Turn control power OFF from the POWER key. Then, take the remedial action described in the instruction manual of the external unit. Resume testing. If the same alarm occurs again, call for service.
	The dehumidifier's high pressure switch tripped because refrigerator pressure was high. The chamber has been stopped.	The refrigerator's operating pressure is higher than specified.	Turn system control OFF from the POWER key and restore the high pressure switch in the electric parts compartment, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
AL 19 [19]	The dehumidifier's thermal relay tripped because refrigerator operating current was high. The chamber has been stopped.	The refrigerator's operating current is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
	The dehumidifier's temperature switch tripped because refrigerator surface temperature was high. The chamber has been stopped.	The refrigerator's surface temperature is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
	The thermal relay of the dehumidifier's condenser fan motor tripped because fan motor operating current was high. The chamber has been stopped.	The condenser fan motor operating current is higher than specified.	Turn system control OFF from the POWER key, then check if the condenser filter is clogged. Correct as necessary and resume testing. If the same alarm occurs again, call for service.
	The dehumidifier's control circuit fuse (F5) blew. The chamber has been stopped.	The F5 fuse blew.	Turn system control OFF from the POWER key. Replace the fuse on the electric parts chassis in the dehumidifier's electric parts compartment. Then, resume testing. If the same alarm occurs again, call for service.
	The overheat protector of the dehumidifier's regeneration heater tripped. The chamber has been stopped.	The dehumidifier's regeneration air temperature is higher than specified.	Turn system control OFF from the POWER key. Clean the heater box air filter in the dehumidifier's electric parts compartment. Then, resume testing. If the same alarm occurs again, call for service.
	The dehumidifier's circuit protector tripped because operating current was high. The chamber has been stopped.	Short-circuit or overcurrent in the dehumidifier	Turn system control OFF from the POWER key. Reset the circuit protector on the electric parts chassis in the dehumidifier's electric parts compartment. Then, resume testing. If the same alarm occurs again, call for service.


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Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
AL 21 (21)	The humidifier's circuit protector tripped because operating current was high. The chamber has been stopped. If the backup mode is ON, humidity tests are suspended, but temperature tests continue.	Short-circuit or overcurrent in the humidifier circuit.	Set the main power switch (leakage breaker) in the OFF position and reset the humidifier's circuit protector on the electric parts chassis (electric parts compartment). Then, reactivate the system from the main power switch followed by the POWER key, and resume testing. If the same alarm occurs again, call for service.
	The humidifier's boil-dry protector tripped because of high surface temperature. The chamber has been stopped. If the backup mode is ON, humidity tests are suspended, but temperature tests continue.	Humidifier surface temperature rose above the limit.	Turn control power OFF from the POWER key. Then, check and regulate water level in the wick pan water regulator. Keep the chamber OFF until the humidifier cools down, then resume testing. If the same alarm occurs again, call for service.
AL 22 (22)	The humidity inside the chamber has risen above the absolute high limit. The humidifier has been stopped until humidity returns within range.	The absolute high limit is set too low.	Set the absolute high limit setting about 10%rh higher than the humidity SV. When humidity returns within range, normal control is restored automatically. The alarm can be cleared by pressing the  key.
AL 23 (23)	The humidity inside the chamber has dropped below the absolute low limit. The heater has been stopped and refrigerator capacity decreased to the minimum (turned OFF in some cases) until humidity returns within range.	The absolute low limit is set too high.	Set the absolute low limit setting about 10%rh lower than the humidity SV. When humidity returns within range, normal control is restored automatically. The alarm can be cleared by pressing the  key.

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Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
AL 26 (26)	Humidifying tray water level does not lower even though water is being drained. The chamber has been stopped.	Either the drainage pump has malfunctioned or the drainage line is clogged.	Check the water circuit drainage pump (water circuit compartment) is functioning correctly, and check for clogs in the drainage line and clean as necessary. Then, resume testing. If the same alarm occurs again, call for service.
	The main water tank is empty. The humidifier has been stopped.	The main water tank is empty.	Refill the auxiliary water tank and set it on the main water tank. Then, resume testing. After water has been sufficiently supplied to the main water tank, the alarm can be cleared by pressing the  key. If the same alarm occurs again, call for service.
	The humidifying tray did not fill within the specified amount time at the start of humidity testing. The chamber has been stopped. If the backup mode is ON, humidity tests are suspended, but temperature tests continue.	The strainer on the humidifying water supply circuit is either clogged or the circuit is leaking, or water supply pressure is too low.	Check the humidifying water supply circuit (wait for the test end if the backup mode is on) and correct as necessary. Then, resume testing. If the same alarm occurs again, call for service.
	The humidifying tray did not fill within the specified amount time during humidity testing. The chamber has been stopped. If the backup mode is ON, humidity tests are suspended, but temperature tests continue.	The strainer on the humidifying water supply circuit is either clogged or the circuit is leaking, or water supply pressure is too low.	Check the humidifying water supply circuit (wait for the test end if the backup mode is on) and correct as necessary. Then, resume testing. If the same alarm occurs again, call for service.
	During humidity testing, the wet-bulb (measures relative humidity) rose above the specified temperature. The humidifier will continue as is, but humidity control might destabilize and trigger a humidity alarm.	The wet-bulb wick (gauze) inside the chamber may be dry.	Stop the chamber and replace the wick. After wet-bulb temperature returns within the specified range, the alarm can be cleared by pressing the  key.
AL 26 (26)	The auxiliary water tank is empty. The humidifier will continue on the water in the main tank, but it will eventually stop unless water is replenished.	The auxiliary water tank is empty.	Refill the auxiliary water tank and resume testing. After water has been sufficiently supplied to the main water tank, the alarm can be cleared by pressing the  key. If the same alarm occurs again, call for service.
AL 31 10 (31)	The temperature (and humidity) setting value(s) in the operating data was detected outside of the allowable operating ranges. The program has been stopped.	Temperature (and humidity) setting value(s) in the operating data is outside of the allowable operating ranges.	Recheck the operating data. The alarm can be cleared by pressing the  button on the ALARM screen. Resume testing. If the same alarm occurs again, call for service.

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Displayed alarm code/channel code (option)	Trouble	Cause	Remedial action
<p>AL 99 [99]</p>	<p>The instrumentation detected communication trouble between the CPU board and display board. The chamber has been stopped.</p>	<p>Communication error between the CPU board and display board</p>	<p>Reactivate the system from the main power switch (leakage breaker) and resume testing. If the same alarm occurs again, call for service.</p>
	<p>The instrumentation detected system trouble in the display board. The chamber has been stopped.</p>	<p>Display board error (i.e.: internal memory, etc.)</p>	<p>Reactivate the system from the main power switch (leakage breaker) and resume testing. If the same alarm occurs again, call for service.</p>
	<p>The instrumentation detected system trouble in the CPU board. The chamber has been stopped.</p>	<p>Sequence task error on CPU board</p>	<p>Reactivate the system from the main power switch (leakage breaker) and resume testing. If the same alarm occurs again, call for service.</p>
	<p>The instrumentation detected system trouble in the CPU board. The chamber has been stopped.</p>	<p>Refrigeration task error on CPU board</p>	<p>Reactivate the system from the main power switch (leakage breaker) and resume testing. If the same alarm occurs again, call for service.</p>
	<p>The instrumentation detected system trouble in the CPU board. The chamber has been stopped.</p>	<p>Temperature control task error on CPU board</p>	<p>Reactivate the system from the main power switch (leakage breaker) and resume testing. If the same alarm occurs again, call for service.</p>
<p>d o o r [9]</p>	<p>The chamber door was detected in the open position while testing was in progress. If pause control was ON, the chamber shuts down temporarily at the same time the alarm is displayed. If pause control was OFF, testing continues, but normal operation is destabilized because the door is open and another alarm might be triggered as a result.</p>	<p>The door was opened or was not shut properly.</p>	<p>Testing can be resumed when the chamber door is properly shut. When testing is resumed, the alarm can be cleared by pressing the  key.</p>